Notice to Families: Launch of the the Cultural Mediation Help Desk

Please be aware that, starting November 13, the Cultural Mediation Help Desk will be open. This free service, offered by CIDIS Impresa sociale, is designed to support non-Italian-speaking families and to promote integration and communication with the school.

The help desk offers the following services:

• Dealing with Italian bureaucracy

• Help with using the electronic registry and with school enrollment

• Mediation for parent-teacher meetings and other educational needs (such as welcoming new students and assessing their skills)

• Assistance with various administrative tasks

• Translation of school forms

The service will be provided entirely online, by appointment only. To schedule an appointment, please follow these steps:

• Families must ask their child's teacher at least 5 days before the preferred date. The teachers will then forward the request to the Funzione Strumentale Inclusività e Accoglienza (Inclusion and Welcome Support Office).

• And school staff must submit their request directly to the Funzione Strumentale Inclusività e Accoglienza, again at least 5 days in advance.

The Funzione Strumentale Inclusività e Accoglienza will arrange the appointment with the association at least 3 days before the scheduled date.

The service will be organized according to the following schedule and based on participants' respective native languages:

Wednesdays from 11:00 a.m. to 1:00 p.m.

Languages available: Romanian, English, Spanish, and Chinese

Friday from 11:00 a.m. to 1:00 p.m.

Available languages: Bengali, Arabic, Indian, Pakistani, and Urdu

Once the appointment has been scheduled, the interview will take place on the agreed-upon dates and times by clicking on the following Meet link: https://meet.google.com/fko-vfeu-qhs

Italian language courses for non-native speakers offered during the 2026-27 school year in the surrounding areas

Italian lessons for Adults

Tivoli area

Casa dei diritti sociali (House of Social Rights), piazza Campitelli, Tivoli/ piazza del Tempio d'Ercole 1, Tivoli

Classes for young adult men and women begin on September 14; for women only begin on October 7,

For course dates, times, and contact information for women only: click here

For course dates, times, and contact information for men and women: click here

Online lessons for adults

Palestrina area

Caritas Palestrina, Via della Vittoria, 21 Palestrina

Italian language courses at levels A1, A2, B1, B2, C1, and C2, and for those who cannot read or write

Enrolment is always open

The online courses will be held on days and at times to be arranged with the teacher

For information and contact details: click here

Centocelle area

ASCS, via Casilina, 634 Roma

Online Italian A2 Course: Mondays and Thursdays from 5:30 p.m. to 7:00 p.m.

For information and enrollement: Tel 3401195474 Mail: formazione.roma@ascs.it

For further information, visit the website at SCUOLE MIGRANTI